

CSR-Tools - Microsoft Internet Explorer provided by Network Solutions

File Edit View Favorites Tools Help

Address <http://csrtools.prod.netcol.com/main?app=159>

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Sitesafe(TM) SSL Certificate - Pro - WWW.HANDBAGOUTPOST.COM  
WN.C.249480445

Product Type Sitesafe(TM) SSL Certificate - Pro  
Account 30408648

Status Information

Name	Status	Workflow Status	Configured State	Locked	Updated By	Expiration Date	Special	Order History
WWW.HANDBAGOUTPOST.COM	ACTIVE	Issued	CONFIGURED		40619186	01-23-2009	No Special History	<a href="#">H</a>

Financial Information

Name	Status	Subscription Term	Subscription Unit	Auto Renew (Y/N)	Bundle (Y/N)	Invoice
WWW.HANDBAGOUTPOST.COM	BILLABLE	1	YEAR	N	N	99090188

[Delete](#) [Refund](#)

Certificate/Seal Information

ID	Status	Sub-Status	Issue Date	Netcol Hosted	Key Size	Server Software	Order Contact	Validation Contact	Contract Signer	Original Contract Signer	Certificate Requestor	Certificate Approver	Vendor Order
15438463	Issued	Uninstalled	08-02-2007	NETSOL	1024	Microsoft IIS 5.x and later	42066935	42066994					4258326

[Install](#) | [Uninstall](#) | [Cancel](#) | [Change Status](#) | [Change Hosted](#)

Product Purchase History

Start Date	End Date	Description	Invoice Id	Event Id	Order Id	Purchase Period	Purchase Type	Net Amount	Discount Applied	Channel Id	Partner	Quantity
		Secure Socket Layer Pro	99090188	802772673	269569110	1 Y	Acquisition	\$199.00	No	15930647		1.0

Associated Product(s)

Prod Type	Name	Status	Workflow Status	Financial Status	Expiry Date	Special
N/A						

[Done](#) [Trusted Sites](#)

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Address: http://csrtools.prod.netso.com/lanPage.jsp

Links: AR Tools ARN ALP Validators CSR Web CSR-Tools Login Customer Links FedEx Fraud Tool Provision Key Virtual Path Lookup Page RBL Report Sidel Call Center

CSR-Tools

Search by: Domain Name Search For: Account Detail Domain Name: HANDBAAGOUTPOST.CO.N Search

Search Engine Visibility - http://handbagoutpost.com/  
WN.SE.252226539

Product Type: Search Engine Visibility  
Account: 30408648

Status Information

Name	Status	Work-Flow Status	Configured State	Locked	Updated By	Expiration Date	Special	Order History
http://handbagoutpost.com/	DELETED	Completed	CONFIGURED		42108535	12-19-2007	No Special History	

Financial Information

Name	Status	Subscription Term	Subscription Unit	Auto Renew (Y/N)	Bundle (Y/N)	Invoice
http://handbagoutpost.com/	BILLABLE	1	MONTH	Y	N	107199277

Other Information

http://handbagoutpost.com/

Product Purchase History

Start Date	End Date	Description	Invoice Id	Event Id	Order Id	Purchase Period	Purchase Type	Net Amount	Discount Applied	Channel Id	Partner	Quantity
11-19-2007	11-19-2007	Search Engine Visibility	107181240	804650416	279151880	1 M	Delayed	\$0.00	No	15930647		1.0
11-19-2007	11-19-2007	Search Engine Visibility Setup	107181240	804650417	279151880	1 M	Acquisition	\$79.00	No	15930647		1.0
11-21-2007	11-21-2007	Search Engine Visibility Superstats Hits Coverage	107181240	804650418	279151880	1 M	Acquisition	\$0.00	No	15930647		1.0
11-21-2007	11-21-2007	Search Engine Visibility	107199277	804695076	279375707	1 M	Acquisition	\$31.45	Yes	15930647		1.0

Associated Product(s)

Prod Type	Name	Status	Work-Flow Status	Financial Status	Expiry Date	Special
N/A						

Done Trusted sites



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Address: http://calcenter.prod.netel.com/calcenter\_enr/start.swe

Links: AD Tools ADIN ADP Violators CSR Web CSR Tools Login Customer Links FedEx Fraud Tool Provision Key - Virtual Path Lookup Page RBL Report Setup Cal Center

File Edit View Help

Home Inbound Calls Escalated SR Service Requests Email Assignment Literature Email/Fax Response Activities Research

Show: All Service Requests

Correspondence Mgr Billing Information Survey Audit Trail

SR Info: Associate SR Send Mail New SR Purchase Renewal Lead Line Offer Type

\*SR #: 1-300537751 Phone #: (800) 431-1365

Last Name: Elieze Alt. Phone: \*

First Name: Justine E-mail: jbozan@netel.com

User ID: FUNNY8809 Alt. Fax Email: \*

Relationship: Person (Org ID: 42619188) Account #:

Billing Info: Partner Name: \*

Sales Order ID: Contact Handler: \*

FTP Info: Authentication: \*

Domain Pointer: Parent SR: \*

DNS Servers: CBA Auth: \*

Database Info: User Password: \*

Mailbox Info: OSFB: \*

Products: HANDBAGOUTPOST.COM TR Number: \*

PPC URL: URL: \*

SR Assets: New Remove Product

Prod Name: Prod Inst Id: Prod Type: Prod Code: Prod Description:

HANDBAGOUTPOST.COM 1-4VZPPD domain

SR Activities: New 1300

Created Date Fax Email Rg Activity Type Activity # Status Customer Name Notes Last Updated Date

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Trusted sites

1 of 3

Network Solutions

Quietest: \*

Action Escalation

\* AE 1: Return

\* AE 2: PPC

\* AE 3: Upgrade within product (PPCSUP001)

Notes: Customer upgraded to Plus, refunding redundant setup fee of \$99.

\* Owner: PPCSUP001 Group: MonitorCommerce - SEO

Created By: TAJANV009 Source Division: MonitorCommerce - SEO

\* Status: Closed Source: Phone

\* Sub-Status: Resolved Date Closed: 9/7/2007 12:12:24 PM

\* Priority: Standard \* Date Opened: 9/7/2007 12:10:29 PM



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File Edit View Favorites Tools Help

Address: [http://calcenter.prod.network.com/calcenter\\_gnu/start.swe](http://calcenter.prod.network.com/calcenter_gnu/start.swe)

Links: AR Tools ARN ALP Validators CSR Web CSR Tools Login Custom Links FedEx Fraud Tool Provision Key Virtual Path Lookup Page RID Report Siebel Call Center

File Edit View Help

Home Account Center Escalated SR Service Requests Email Assignment Literature Email Fax Response Activities Research

Show: All Service Requests Correspondence My Billing Information Survey Audit Trail

SR Info: Associate SR Send Mail New SR Purchase Renewal Lead Line Offer Type

2 of 3

\*SR #: 1-300717122

Last Name: Esazze Alt. Phone #: (800) 431-1365

First Name: Justine E-mail: [esazze@prod.network.com](mailto:esazze@prod.network.com)

User ID: FURTYR6909 Alt. Fax Email:

Relationship: Person Org ID: 40618166

Billing Info: Account #:

Sales Order ID: 272838263 Partner Name:

FTP Info: Contact Handle:

Domain Pointer: Authentication: Challenge Question

DHS Servers: Parent SR #:

Database Info: CPA Audit:

Mailbox Info: User Password:

Products: HANDBAGOUTPOST.COM OSPR:

PPC URL: URL:

TR Number:

Action Escalation

\* AE 1: Cancel

\* AE 2: SEV

\* AE 3: Shutting down site (SEVSUP001)

Notes:

<http://net2010.com/>  
Search Engine Visibility  
Order: 273044330 submitted to delete for product instance id  
VMS SE 24984593

\* Owner: SEVSUP001 Group: MonitorCommerce - SEO

Created By: LALREC04 Source Division: Hazardon Ter 1

\* Status: Closed Source: Phone

\* Sub-Status: Resolved Date Closed: 9/10/2007 04:55:16 PM

\* Priority: Standard \* Date Opened: 9/7/2007 11:46:55 AM

SR Assets: New Remove Product

Prod Name: Prod Inst ID: Prod Type: Prod Code: Prod Description:

HANDBAGOUTPOST.COM VMS SE 24984593 domain DOM.COM COM.COM Search Engine Visibility

SR Activities: New

Created Date Fax Email Re: Activity Type: Activity #: Status: Customer Name: Notes: Last Updated Date: Last I:

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Trusted sites

Network Contact Center - Microsoft Internet Explorer provided by Network Solutions

File Edit View Favorites Tools Help

Address: [http://calcenter.prod.netcol.com/calcenter\\_email/art.swe](http://calcenter.prod.netcol.com/calcenter_email/art.swe)

Links: [AR Tools](#) [ARIN](#) [ALP Validators](#) [CSR Web](#) [CSR Tools Login](#) [Customer Links](#) [Podex](#) [Fraud Tool](#) [Provision Key - Virtual Path Lookup Page](#) [RBL Report](#) [Sibel Call Center](#)

File Edit View Help

Home Inbound Calls Escalated SR Service Requests Email Assignment Literature Email/Fax Response Activities Research

Show: All Service Requests Products: HANDBAGGOUTPOST.COM PPC URL: OSFP: URL: \*Priority: Standard \*Date Opened: 9/7/2007 11:46:55 AM

SR Assets: New Remove Product

Prod Name: HANDBAGGOUTPOST.COM Prod Inst Id: WND 203015636 Prod Type: domain Prod Code: DOM\_COM Prod Description: DOM\_COM

HTTP://RCH2010.COM/ WAN SE 243944693 socktg SE\_VIS Search Engine Visibility

SR Activities: New Undo

Created Date	Far-Email Rec	Activity Type	Activity #	Status	Customer Name	Notes	Last Updated Date	Last
9/7/2007 04:54:55 PM	Email - Outbound	1-4Z7P75	Done			Dear Kelly Watson, Thank you for 9/7/2007 04:55:11 PM	THAD00	
9/7/2007 11:54:55 AM	CSR Update	1-4Z7E1M	Done			Owner changed from LAJREF00. 9/7/2007 11:54:55 AM	LAJRI	
9/7/2007 11:38:02 AM	Inbound Call	1-4Z7E0T	Escalated SR			http://rch2010.com/ Search Eng 9/7/2007 11:46:56 AM	LAJRI	
9/7/2007 11:46:58 AM	CSR Update	1-4Z7E1I	Done			Owner changed from undefined 9/7/2007 11:46:58 AM	LAJRI	

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SR Attachments: Query

Name Type Size

No Records

Inbound: Attachment List: Type Date Attached Comments

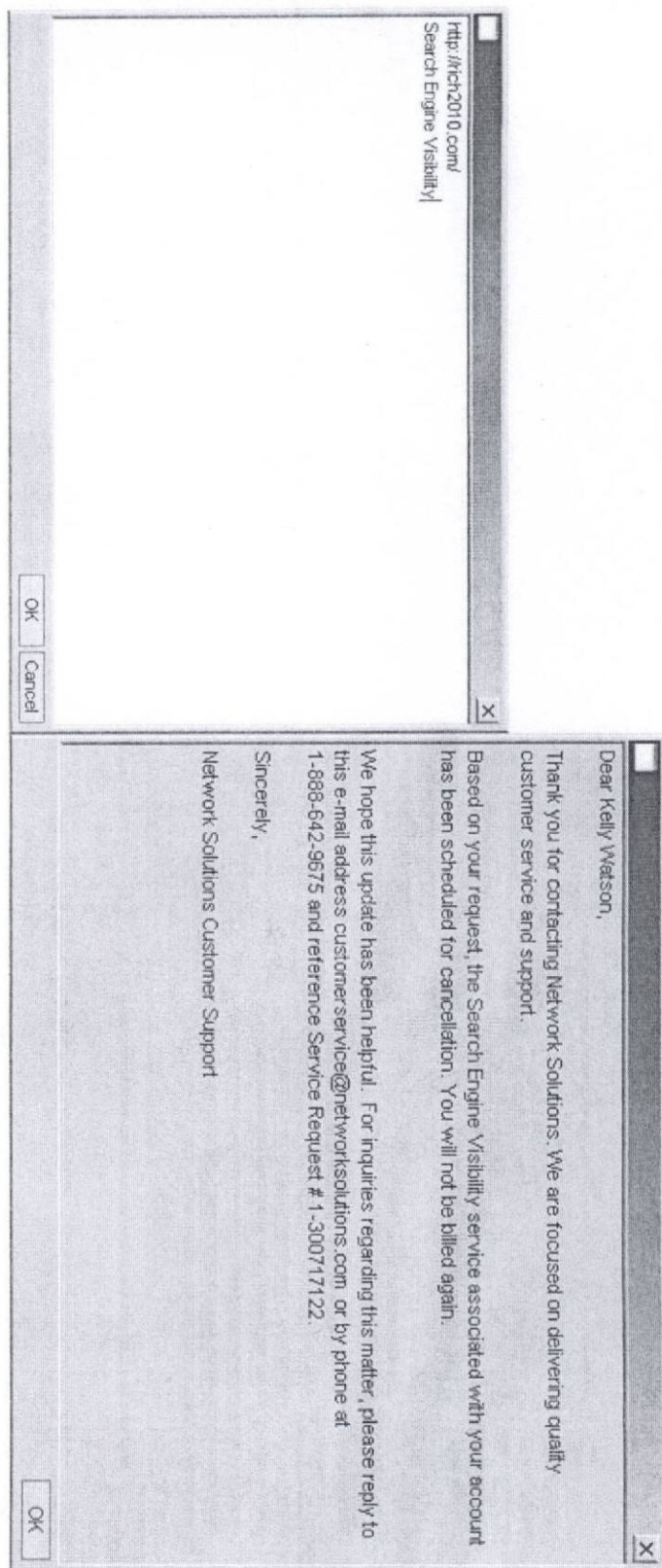
No Records

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Trusted Sites

Network Solutions





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File Edit View Favorites Tools Help

Address: http://calcenter.prod.networksolutions.com/calcenter\_emailstart.shtm

Links: AR Tools ARJN ALP Modules CSR Web CSR Tools Login Customer Links FedEx Fraud Tool Provision Key Virtual Path Lookup Page RIR Report Setup Call Center

File Edit View Help

Home Inbound Calls Escalated SR Service Requests Email Assignment Literature Email Fax Response Activities Research

Show: All Service Requests

Correspondence My Billing Information Survey Audit Trail

SR Info Associate SR Send Mail New SR Purchase Renewal Lead Line Offer Type

\*SR #: 1.332358981 Phone #: (800) 431-1365

Last Name: BMOZZE Alt. Phone #:

First Name: Justine E-mail: gbauser@networksolutions.com

User ID: FUNNITY/RR09 Alt. Fax Email:

Relationship: Primary Person Org ID: 42019188

Billing Info: Account #:

Sales Order ID: Partner Name:

FTP Info: Contact Handle:

Domain Partner: Authentication: Challenge Question:

DNS Servers: Parent SR #:

Database Info: CBA Audit:

Mailbox Info: User Password:

Products: HANDBAGOUTPOST.COM OSRP:

PPC URL: URL:

TR Number:

Action Escalation

\*AE 1: Retention - E Mail

\*AE 2: No Save

\*AE 3: Client Decision @

Notes: moving to singapore at moving there-----off off 15 rate-----no dice-----so adv ocrs is on names till 05/12/08-----also adv cx that after each prin turned off prv reg adv pot 24 hrs old vent action email address on whois-----adv after ocrs is off will need to turn off domain prod&reg each code online-----

\*Owner: GNA002 Group: Hazardon CRS

Created By: GNA002 Source Division: Hazardon CRS

\*Status: Closed Source: Phone

\*Sub-Status: Resolved Date Closed: 3/17/2008 11:59:46 AM

\*Priority: Standard \*Date Opened: 3/17/2008 11:50:35 AM

Prod Name: HANDBAGOUTPOST.COM Prod Inst ID: WALD 2003015639 Prod Type: domain Prod Code: DOM\_COM Prod Description: DOM\_COM

SR Activities: New 17/03

Created Date Fax Email R# Activity Type

Activity # Status

Customer Name

Notes

Last Updated Date

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Trusted Sites